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Floyd Valley Healthcare Named to Top 20 Critical Access Hospital List

For the third consecutive year, Floyd Valley Healthcare in Le Mars, IA was recently named one of the Top 20 Critical Access Hospitals (CAHs) for Overall Performance in the country. There are 1346 Critical Access Hospitals throughout the United States with just two hospitals recognized in this category in Iowa.

The Top 20 Critical Access Hospitals, including Floyd Valley Healthcare scored best among critical access hospitals as determined by The Chartis Center for Rural Health for Overall Performance. The rankings were recently announced by the National Rural Health Association (NRHA). An awards ceremony will be held during NRHA’s Critical Access Hospital Conference in September in Kansas City, MO.

The Top 20 Critical Access Hospital “winners” are those hospitals who have achieved success in the overall performance based on a composite rating from eight indices of strength: inpatient market share, outpatient market share, quality, outcomes, patient perspectives, cost, charge and financial stability. This group was selected from The Chartis Center for Rural Health’s 2018 Top 100 CAH list, which was released earlier this year.

Those hospitals that have been recognized as Top 20 Critical Access Hospital “best practice recipients” have achieved success one of two key areas of performance:

- **Quality index:** A rating of hospital performance based on the percentile rank across the five categories of Hospital Compare Process of Care measures.

- **Patient perspective index:** A rating of hospital performance based on the percentile rank on two Hospital Compare HCAHPS measures (“Overall Rating” and “Highly Recommend”).

“It’s a phenomenal and rare accomplishment for a facility to be named to NRHA’s Top 20 CAH list three consecutive years. What an outstanding testament to the fine work taking place at Floyd Valley Healthcare, and how fortunate for the community of LeMars to have access to this high level of care,” states Donna Butler Douglas, Educational Services Manager with National Rural Health Association.

Mike Donlin, FVH Administrator adds, “It may not be a matter of surprise after three awards, but I am very proud to be associated with an organization that earns such important national recognition.”
Floyd Valley Healthcare
Floyd Valley Healthcare has had a rich history of serving the healthcare needs of people in Le Mars, Iowa and the surrounding communities. Floyd Valley Healthcare is licensed by the State of Iowa, affiliated with the Avera System of Sioux Falls, South Dakota and is a member of the Iowa and American Hospital Associations. For more information, visit FloydValley.org.

About the National Rural Health Association
NRHA is a nonprofit organization working to improve the health and wellbeing of rural Americans and providing leadership on rural health issues through advocacy, communications, education and research. NRHA membership is made up of 21,000 diverse individuals and organizations, all of whom share the common bond of an interest in rural health. For more information, visit RuralHealthWeb.org.

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